

The second time's a charm!



If you are dissatisfied with your child's student portrait and would like another try, you have the opportunity for a retake on:

Please return the undamaged portrait package to the photographer on Retake Day. If your school has class photos, please keep it and just return the individual portraits. If you have any specific instructions for the photographer, please jot them down so they show through the envelope window and can be easily spotted.

Retake Day is scheduled rain or shine. If portraits were taken outside on Picture Day, and the weather is inclement on Retake Day, portraits will be taken indoors using our natural, outdoor background.

Retake packages will be distributed at the school approximately 3-5 weeks following Retake Day.

For refund information, please visit www.coffeepond.com
Email us at lifeguards@coffeepond.com
Call us in Eastern MA at (508) 907-6633 ext. 0
or outside Eastern MA at (800) 632-2323 ext. 0